

SUBJECT: CNP-M-A091324-03 CNP Planned Market System Maintenance – Final

NOTICE DATE: September 23, 2024

NOTICE TYPE: CNP-M-A091324-03 – Final

DAYS AFFECTED: Sunday, September 22, 2024, from 3:00 PM CST – Sunday, September 22, 2024, 11:00 PM CST.

SHORT DESCRIPTION: CenterPoint Energy has completed the planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has completed the planned Market System Maintenance on Sunday, September 22, 2024, from 3:00 PM CST – Sunday, September 22, 2024, 11:00 PM CST. Validation has been completed and all systems are functioning as expected at this time.

The following impacts were expected:

- Service orders including 24/7 reconnects, will be held in queue, and processed once the maintenance is completed.
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available.
- Users of CRIP and UHIT applications may see a delayed response.
- There will be no impact to NAESB.

ADDITIONAL INFORMATION: This is the final Market notice regarding this planned maintenance.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
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